

**From:** [Service NSW Small Business Assistance](#)  
**To:** [steve@naturetrail.com.au](mailto:steve@naturetrail.com.au)  
**Subject:** 2021 COVID-19 Micro-business Grant Update [ ref:!00D4a08aWL.!5008v02oqsi:ref ]  
**Date:** Friday, 17 November 2023 12:09:04 PM

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Dear STEVEN,

We recently contacted you regarding a compliance audit on your application for the 2021 COVID-19 Micro-business Grant.

This email is to let you know that Service NSW is temporarily pausing compliance audit activity in relation to your grant application. This means that no further action is required from you at this time.

The pause will allow us to review the audit process and identify options to help make it easier for micro-business owners to participate. This includes considering the length of time business owners are given to respond.

We will contact you again at the conclusion of the review to update you on next steps.

We understand that this has been a challenging time, and we are committed to supporting you and your business. Micro businesses are important contributors to our economy, and we appreciate your assistance as part of the audit process, which helps ensure that public money is used appropriately.

If you prefer to continue with the current compliance audit process, you are able to do so, and our assessors remain available to support you.

If you would like to continue the compliance audit, or to discuss your grant application with us, please respond to this email or call us on 13 77 88 to book an appointment with an assessor.

Kind regards

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Service NSW



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