

SUPPLIED IN CONFIDENCE TO THE NSW I.C.A.C.

# [Service NSW 2021 COVID-19 Micro Business Grant] 'Retrospective Clawback and Extortion Scam'

[2022 - present]



## Witness Personal Account and Victim Impact Statement [Complainant #29]

The following written evidence received from Steven Ridd by email to [steve@naturetrail.com.au](mailto:steve@naturetrail.com.au) .

[Emails (most recent at top)]

### START OF EVIDENCE

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**From:** [REDACTED]  
**Sent:** Tuesday, 17 September 2024 6:51 PM  
**To:** [REDACTED]  
**Subject:** Re: Service NSW Micro Business Grant clawback battle [REDACTED]  
[REDACTED]

Hello all, thank you for steve for leading the path!

My nightmare has been going on for 3 years which Service NSW has escalated me to Revenue NSW.

I too have made a complaint to the Ombudsman and also taken it to my local parliament member.

I have a case number from the ombudsman which had gotten Revenue NSW off my back for the time being, but not heard back from the ombudsman.

My local parliament member has wrote to Minister for Customer Service and Digital Government , The Hon Jihad Dib MP, and awaiting the outcome.

We are considering our next move!

I also encourage everyone to make an ombudsman complaint, we are better in numbers!

Good luck everyone, I hope this nightmare ends soon.

Marie

\*

**From:** [REDACTED]  
**Sent:** Monday, 9 September 2024 6:36 PM  
**To:** steve@naturetrail.com.au  
**Subject:** Re: covid 2021 grant information - thanks

Thanks Steve for the email.

Yes happy to you to share my email address for the chat group.

\*

**From:** [REDACTED]  
**Sent:** Wednesday, 4 September 2024 4:58 PM  
**To:** steve@naturetrail.com.au  
**Subject:** covid 2021 grant information

Hi Steve,

Thank you for your assistance.

My email address is [REDACTED]

Attached are 3 files regarding Customer Service NSW invoice and also Revenue NSW statement of account.

Regards

[REDACTED]



Customer Service

ABN: 81 913 830 179

[Redacted]



TAX INVOICE – PAY NOW

INVOICE NUMBER	[Redacted]
AMOUNT DUE	\$12,000.00
ISSUE DATE	09 JUL 2024
DUE DATE	08 AUG 2024

FEE DETAILS

COL application number: [Redacted]  
Date of Decision: 05.07.24

REASON FOR DETERMINATION

The fees have been charged for the MB Support Grant 21 - Application as the eligibility criteria were not met.

Pay by the due date to avoid additional fees

CONTACT US [revenue.nsw.gov.au](http://revenue.nsw.gov.au) | 1300 655 805

This matter has been referred to Revenue NSW to commence collection of this invoice on behalf of Service NSW regarding the MB Support Grant 21 - Application.

If you wish to discuss this matter further, dispute the calculation findings or provide further information, please contact Revenue NSW on 1300 655 805.



Online: Visit [www.revenue.nsw.gov.au](http://www.revenue.nsw.gov.au) to pay by Mastercard or Visa.\*  
\*A card payment fee may apply. This fee is not subject to GST.

Payment Reference No: [Redacted]



Phone: Call 1300 655 805 to pay by Mastercard or Visa.\*  
\*A card payment fee may apply. This fee is not subject to GST.

Amount Due: \$12,000.00



BPAY: Quote Biller Code 265967 and your Reference No. [Redacted] to pay using your cheque or savings account. Access BPAY via your financial institution's website or phone banking service. The BPAY details are unique for each invoice.

Due Date: 08 AUG 2024



Pay in-store at Australia Post by cash, cheque or EFTPOS. Please write your payment reference number and name on the back of the cheque.

[Redacted]

[Redacted]



Enquiries 1300 655 805  
TTY 133 677 | **Speak and Listen** 1300 555 727  
Website [www.revenue.nsw.gov.au](http://www.revenue.nsw.gov.au)



Statement of Account as at Friday, 30 August 2024

Dear Sir/Madam,

Your Service NSW: Account Number

Please see your statement of account as of today's date.

Note that the items listed are current outstanding invoices and charges, further fees may have been invoiced by our client that are not overdue.

Contact us today on 1300 655 805 and select option 2 to finalise this matter.

Regards,  
State Debt Collections  
Revenue NSW

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### How to pay



Online: Visit [www.revenue.nsw.gov.au](http://www.revenue.nsw.gov.au) to pay by Mastercard or Visa.\* Payment Reference No:



Phone: Call 1300 655 805 to pay by Mastercard or Visa.\*  
\*A card payment fee of 0.4% applies. This fee is not subject to GST.



BPAY: Quote Biller Code **265967** and your Reference No. to pay using your cheque or savings account. Access BPAY via your financial institution's website or phone banking service.

Service NSW Programme  
Fees and Charges as of 30 August 2024

Account Number [REDACTED]  
Account Name [REDACTED]

Outstanding

Transaction Reference	Description	Amount Due	Due Date
[REDACTED]	MB Support Grant 21 - Application	\$12,000.00	08 Aug 2024

**TOTAL OWING** \$12,000.00  
**PAYMENT DUE NOW** \$0.00

End of supplied evidence

This document submitted by Steven Ridd, Managing Director, Wistmans Wood Holdings Pty Limited [ACN 600 331 931] as trustee for Wistmans Wood Trust [ABN 51 965 308 493 ] trading as Nature Trail. Registered Address: 5 Kundibar Street KATOOMBA NSW 2780.]

By email [icac@icac.nsw.gov.au](mailto:icac@icac.nsw.gov.au)



INDEPENDENT COMMISSION  
AGAINST CORRUPTION

Level 7, 255 Elizabeth Street  
Sydney, New South Wales  
Australia