SUPPLIED IN CONFIDENCE TO THE NSW I.C.A.C.

[Service NSW 2021 COVID-19 Micro Business Grant] 'Retrospective Clawback and Extortion Scam'

[2022 - present]



Witness Personal Account and Victim Impact Statement [Complainant #15 UPDATE SINCE 14TH April 2024]

The following written evidence received from Steven Ridd by email to steve@naturetrail.com.au .

[Emails (most recent at top)]

START OF EVIDENCE

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From:

Sent: Monday, 14 October 2024 10:11 PM

To: steve@naturetrail.com.au

Subject: Re: Service NSW Micro Business Grant clawback battle

Hi Steve,

Firstly, thank you for your regular updates. I haven't been great at keeping in the loop with this, so I do appreciate you sharing the information and developments.

I submitted my covid grant situation to their internal formal dispute review process, and a couple of months ago spoke with someone there who seemed willing to help me through all of this. I still haven't heard back, although received a debt notice from Revenue NSW last week, followed by another email form service nsw the next day saying they were still in review and that any debts were placed on hold. I'm hopeful that in being patient I will eventually prevail, but I get a pit in the bottom of my stomach every time I see their email address in my inbox. I really hope it's resolved soon.

What sorts of pathways have other people taken to have their situation successfully resolved?

Thanks again Steve,

From:

Sent: Wednesday, 17 July 2024 4:22 PM

To: steve@naturetrail.com.au

Subject: Re: Service NSW Micro Business Grant - scam audit

Hi Steve,

Thanks so much for your reply, and for the update on your situation. How amazing that you have achieved an incredible outcome for yourself and your business, congratulations. It is such an overwhelming experience. I actually had a call from someone in their Internal Review department this morning, and it sounds like she will be helping me to overturn this decision, and stories like your give me heart that it might actually be possible.

Yes please keep me updated on events, and how things unfolded for you. I'm curious to know which pathway/contacts you found the most helpful in resolving your situation?

Thanks again Steve, I've read your blog posts several times over the past year as they've continued to give me hope that it is possible to find a way through this mess. I so appreciated knowing someone else has been going through it too.



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From: Emma Grant Williams <ecgw@ozemail.com.au>

Sent: Monday, 15 July 2024 4:10 PM

To: steve@naturetrail.com.au

Subject: Your blog post about the Micro-business grant

Hi Steve,

My name is Emma, and I came across your website as I was looking for information about the Microbusiness COVID grant audits. Like you, I received a shocking phone call and email, and have been in the process of asking for a review, providing additional information and requesting more clarity about the entire situation.

Have you had any success or insight about what's happening, there seems to be so little transparency about their "reviews" and "conditions" and I feel overwhelmed at knowing how to even respond any more.

Thanks for any time or insight you can share about this.

Kind regards

End of supplied evidence

This document submitted by Steven Ridd, Managing Director, Wistmans Wood Holdings Pty Limited [ACN 600 331 931] as trustee for Wistmans Wood Trust [ABN 51 965 308 493] trading as Nature Trail. Registered Address: 5 Kundibar Street KATOOMBA NSW 2780.]

By email icac@icac.nsw.gov.au



Level 7, 255 Elizabeth Street Sydney, New South Wales Australia